

**HONDA**

**Your Honda information:**

**VIN:**

**Date:**

**Reference no.:**

**Contact attempt no.:**

**URGENT SAFETY RECALL!**

Dear [Name],

This is to inform you that Honda Australia Motorcycle and Power Equipment Pty Ltd is conducting a Safety Recall for certain Honda GL1800 18 – 21YM motorcycles which you may own. Our records indicate that you are the current owner with the following Vehicle Identification Number :**(Insert VIN)**

**WHAT IS THE DEFECT?**

The primary drive gear tightening bolt may suffer a fatigue failure, causing the pulse rotor to drop off. If this occurs, it could lead to the ignition signal to fail, resulting in an engine stall.

**WHAT IS THE DANGER?**

A loss of motive power whilst riding could increase the risk of an accident causing injury or death to the rider and/or passenger, or other road users.

**WHAT DO I NEED TO DO?**

Please contact your nearest or preferred authorised Honda motorcycle dealer to arrange for the motorcycle to be inspected and repaired, free of charge.

Please confirm with the Dealer how long you will need to leave your motorcycle at the dealership for the repair to be completed.

**I NO LONGER OWN THIS [YEAR] HONDA [MODEL], WHAT DO I DO?**

Please let us know so that we can try to contact the right owner.

You can call our Customer Relations Department on 1300 559 846 or email [customer.relations@honda.com.au](mailto:customer.relations@honda.com.au)

If you require further information, please call or email the Customer Relations Department between 8.30AM and 6.00PM weekdays (AEST). When calling, you must quote the VIN (Vehicle Identification Number) shown in the top right corner of this letter.

Additional contact information is available on the following page.

Kind regards,

Honda Australia Motorcycles and Power Equipment Pty. Ltd.